

111 Referral to Mental Health



System generated Data



System prompted Data



Manually entered Data

NHS 111 Referral – Note: if this patient is not registered at your GP Practice, please return the document to XXX@nhs.net, to enable us to redirect the document]

Surname: Smythe	First Name: David	NHS No: 222 333 4444	Local /Journey ID: xxxxxxxx
Home Address: 21 Steven's Place Newtown NT1 1XX	DOB: 04/4/1967 AGE: 55 Sex: M Gender: Male	Contact details: Tel: 01234 567654 Mobile: 07755 555777 email: David.smythe@myemail.com	Preferred contact method: Mobile
Consent to share information: YES	Ethnicity: White British	Religion: Not religious	Marital Status: Single
Registered GP: Dr Mark Brown	Registered GP Practice: Newtown GP Surgery Newtown NT1 2XZ Identifier: H22021	Repeat caller: NO	Date of Call: 28/5/2022

Referrer Details:			
Name: Dr M Smith	Role: 111 Clinician	Organisation: 111 Newtown Ambulance Service	Contact details: 01234 232456
Referral Type: 111 referral	Referral Method: Secure Messaging	Reason for Referral:	Urgency of Referral: Refer to Mental health/crisis service within 4 hours (DX 92)
Referral To:			
Team: ED	Service: Mental Health	Organisation: CL Urgent Advice Line - SPA	Contact details: 01234 2324599
Person's input into service selection: YES	Service offered ED attendance	Reason for rejection: Caller unable to access F2F service due to transport / distance	

Clinical Summary			
Caller has long term mental health issues (2010) following major changes in personal circumstances. Currently feeling suicidal and needs to speak to someone urgently. Not currently attending CMHT appointments, medication compliance erratic. Caller has said he wants to access support to get better.			
Plan and requested actions			
Actions for professionals Crisis team to call to discuss suicidal thoughts and possible referral back to CMHT	Actions for person or their carer	Agreed with the person or carer To attend CMHT review	
Presenting Complaints or Issues – Textual wording for the Pathways, Symptom Group (SG) code or Symptom Discriminator (SD) code			
Free Text	Feeling suicidal no means or plans (SD code)	Coded Data	SNOMED coding not yet available via Pathways
Chief Complaint - Textual wording for the Pathways Symptom Group (SG) code or Symptom Discriminator (SD) code			
Free Text	Worsening known Mental health problem (SG code)	Coded Data	SNOMED coding not yet available via Pathways
Chief Clinical Concern or diagnosis			
Free Text	Severe depression with risk of self-harm	Coded Data	SNOMED coding not generally available in 111 services
Additional Information Sources			
Personalised Care and support Plan (www.localSharedCareRecord.co.uk)			
Social Context			
Services & Care Newtown Mental Health Services	Household composition Lives alone	Social Circumstances Made redundant in 2010, not able to get a job.	Accommodation Status Waiting rehousing currently in bedsit
New Risks identified			
Free Text	Feeling suicidal	Coded Data	SNOMED coding not generally available in 111 services
Safeguarding			
None noted			

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Medication – (Over the counter / online or other health & care setting)
Trazodone
Allergies & Adverse reactions – (Self-reported)
None noted
Individual Requirements (Reasonable Adjustments)
Requires any actions in writing
Person and carer concerns expectations and wishes
Re-referral to CMHT