

# 111 to Dentistry GP Post Event Message



System generated Data



System prompted Data



Manually entered Data

**NHS 111 Referral / Post Event Message – Note: if this patient is not registered at your GP Practice, please return the document to [XXX@nhs.net](mailto:XXX@nhs.net), to enable us to redirect the document]**

<b>Surname:</b> Singh	<b>First Name:</b> Upma	<b>NHS No:</b> 222 333 3333	<b>Local /Journey ID:</b> xxxxxxxx
<b>Home Address:</b> 34 Walkers Rise Newtown NT1 1XX	<b>DOB:</b> 21/9/1990 <b>AGE:</b> 31 <b>Sex:</b> F <b>Gender:</b> Female	<b>Contact details:</b> <b>Tel:</b> 01234 567892 <b>Mobile:</b> 07755 555 666 <b>email:</b> <a href="mailto:upma.singh@myemail.com">upma.singh@myemail.com</a>	<b>Preferred contact method:</b> Mobile
<b>Consent to share information:</b> YES	<b>Ethnicity:</b> Black Asian	<b>Religion:</b> Christian	<b>Marital Status:</b> Single
<b>Registered GP:</b> Dr Mark Brown	<b>Registered GP Practice:</b> Newtown GP Surgery Newtown NT1 2XZ <b>Identifier:</b> H22021	<b>Repeat caller:</b> NO	<b>Date of Call:</b> 28/3/2022
<b>Dentist Name:</b> Charles Drake	<b>Dental Practice:</b> Newtown Dental Surgery	<b>Dental Practice Address:</b> Sunrise Road Newtown NT3 3XX	<b>Dental Practice Identifier:</b> V111111

### Referrer Details:

<b>Name:</b> Dr M Smith	<b>Role:</b> 111 Clinician	<b>Organisation:</b> 111 Newtown Ambulance Service	<b>Contact details:</b> 01234 232456
<b>Referral Type:</b>	<b>Referral Method:</b> Secure Messaging	<b>Reason for Referral:</b> Local dentist closed, requires possible tooth extraction	<b>Urgency of Referral:</b> To contact dental services within 6 hrs (DX 19)
<b>Referral To:</b>			
<b>Team:</b> Dental	<b>Service:</b> SMILE Dentist Practice	<b>Organisation:</b> 111 Dental Services	<b>Contact details:</b> 01234 232456

### Clinical Summary

Patient called in extreme pain following cracking their tooth on a toffee apple. Patient is unable to chew. Usual dentist is closed. OTC Pain killers not working. Patient being treated for recent diagnosis of sleep Apnoea.

### Plan and requested actions

<b>Actions for professionals</b> Dental review for possible emergency tooth extraction	<b>Actions for person or their carer</b> Attend Smile emergency dentist	<b>Agreed with the person or carer</b> Yes
---	--	---

### Presenting Complaints or Issues – Textual wording for the Pathways, Symptom Group (SG) code or Symptom Discriminator (SD) code

<b>Free Text</b> Severe Toothache	<b>Toothache after Dental Injury (text from SG code)</b>	<b>Coded Data</b>	SNOMED CT Health issues simple reference set Not Yet available via Pathways
--------------------------------------	--	-------------------	--

### Chief Complaint - Textual wording for the Pathways Symptom Group (SG) code or Symptom Discriminator (SD) code

<b>Free Text</b> .	<b>Toothache after Dental Injury (text from SG code)</b>	<b>Coded Data</b>	Emergency care presenting complaints or issues simple reference set Not Yet available via Pathways
-----------------------	--	-------------------	---

### Chief Clinical Concern – suspected diagnosis

<b>Free Text</b>	Cracked / broken tooth causing severe pain	<b>Coded Data</b>	SNOMED CT Health issues simple reference set Not Yet available via Pathways
------------------	--	-------------------	--

### New Risks identified

<b>Free Text</b>	Patient is Obese and has recently been diagnosed with sleep apnoea	<b>Coded Data</b>	SNOMED CT Health issues simple reference set Not Yet available via Pathways
------------------	--	-------------------	--

### Safeguarding

None noted

### Medication – (Over the counter / online or other health & care setting)

OTC Paracetamol

### Allergies & Adverse reactions – (Self-reported)

None noted

### Individual Requirements (Reasonable Adjustments)

<b>Free Text</b>	Adjustment in relation to environment – Bariatric dental chair required	<b>Coded Data</b>	
------------------	---	-------------------	--