

The table below provides a high-level view of the standard. The blue shaded sections are the sections included in the GP post event message (PEM).

| Section Name                                      | Conformance - Mandatory, Required, Optional | Description   |
|---|---|---|
| Person demographics                               | Mandatory                                   | The person's details and contact information.   |
| Caller Details                                    | Required                                    | Name of caller, relationship, telephone number and preferred contact method. For use where the caller isn't the person needing care or advice,  |
| GP practice details                               | Required                                    | Details of the person's GP practice.  |
| Dental Practice details                           | Required                                    | Details of the person's usual dental practice.  |
| Individual requirements                           | Required                                    | Note that the Individual requirements section includes reasonable adjustment and specific elements for accessible information requirements to support communication.  |
| Safeguarding                                      | Required                                    | Any safeguarding concerns identified  |
| Risks   | Required                                    | Any risks identified, includes risks to self or to others   |
| Consent for information sharing                   | Required                                    | This is a record of consent for information sharing under the common law duty of confidentiality. Where consent has not been obtained or sought, the reason why should be provided. Include best interests decision where person lacks capacity.  |
| Referral details                                  | Mandatory                                   | Details of the referral; from where and to where and any person input into the selection. Also urgency of referral, which where the Pathways triage is used is derived from the DX code resulting from the triage process.  |
| Presenting Complaints or issues                   | Mandatory                                   | Presenting complaints or issues and the Chief Complaint which is mandatory. Where the Pathways triage is used the Chief Complaint is derived from the symptom group (SD) or symptom discriminator (SG) code resulting from the triage process.  |
| Problem   | Required                                    | Provides either a diagnosis or the chief clinical concern. These are only likely to be available where there has been a clinical assessment.  |
| Clinical Summary                                  | Required                                    | A summary of the person's contact such as reason for attendance, chief clinical concern or diagnosis and actions taken or required. Only likely to be available where there has been a clinical assessment.   |
| Social Context                                    | Required                                    | The social setting in which the person lives, such as their household (e.g. lives alone), occupational history, and lifestyle factors.  |
| Allergies and adverse reactions                   | Required                                    | This is for person reported allergies or adverse reactions which may not be on the person's electronic health record. It is NOT to transfer the person's recorded allergies which the receiver can look up (e.g. via SCR, GP Record or shared care record).   |
| Medications and medical devices                   | Required                                    | This is for person reported medications and medical devices which may not be on the person's electronic health record. It is NOT to transfer the person's prescribed medications which the receiver can look up (e.g. via SCR, GP Record or shared care record). The full section has been kept for consistency even if only some of the elements are needed for this use case. This is important for example if the person is taking over the counter medications (e.g. St John's Wort) bought online or other medications which are not on the person's record such as mental health medications. |
| Plan and requested actions                        | Required                                    | The details of any actions or plans for the person (or carer) or the receiving professional.  |
| Person and carer concerns expectations and wishes | Required                                    | Description of the concerns, wishes or goals of the person in relation to their care, as expressed by the person, their representative or carer. Record who has expressed these (patient or carer/ representative on behalf of the patient). Where the person lacks capacity this may include their representative's concerns, expectations or wishes.  |

For the full standard please see the PRSB website.