



Professional
Record
Standards
Body

Better records
for better care



**PROFESSIONAL RECORD
STANDARDS BODY**

The Professional Record Standards Body (PRSB) aims to produce better records for better care.

We develop standards for the content of digital health and care records and promote their use so that information can be shared whenever and wherever it is needed to ensure people can always receive safe, effective care.



Who are we?

The PRSB brings all the right people together from across the UK - clinicians and care professionals, patient groups and the public, and IT system suppliers to develop and build support for adopting care record standards. We are an independent voice owned by our members, who are made up of professional bodies representing the health and care professions and patient/carer representative groups.

What is a care record standard?

Each care record has a list of headings such as diagnoses, medications and allergies. The record standard headings define what you see when you are recording or reading information in a care record, particularly making sure that information is recorded in the right place. They are developed with extensive research so that they are easily understood and reflect what works best for people and care professionals.

How do care records benefit patients and professionals?

People who use services will only have to share information once, and their records will be available in every care setting including at home. In addition to helping professionals to provide safe and effective care, it also means that people have access to their own records and can take greater control of their care.

The information collected from people can also be used to make care better for the future through audit of existing treatments and services, improving the quality of care and research so we know more about illnesses and develop new and better treatments and care options.

What are we working on?

Developing a library of transfer of care standards

When people are transferred between health or care providers it is essential that the right information is shared between professionals, and the person themselves.

Transfers of care are a key area for standards development and by adopting PRSB standards frontline staff will help improve care using information that is timely, clear and comprehensive. PRSB has developed the following standards which are published on our website at www.theprsb.org.

Electronic discharge summary standard

The PRSB has published the e-discharge summary standard to help facilitate better care for patients after hospital discharge by ensuring that all the relevant information about a patient's care, including medications, diagnosis and ongoing treatment will be passed to the GP after hospital discharge.



“Good care and information sharing is essential to making our lives easier, both for my son and the rest of the family.”

Emergency care discharge summary standard

Nearly two million people attend emergency care (EC) services each month and sharing discharge information between emergency care and GP practices is essential for patient safety and good ongoing care.

The EC discharge summary standard has now been published and will enable emergency care and GP practice systems to share information in real time.

Digital care and support planning standard

People receive care from a range of different services and want joined up plans for their on-going treatment. The PRSB has started creating a digital care and support planning standard which will help professionals share care records and plans between GPs, community services, hospitals, social services and anywhere else someone receives care. The standard will also help people to manage their own care.

Digital child health records

The PRSB is helping develop a new community child health record. This will mean that birth details, immunisation records and the outcome of developmental reviews will be shared digitally with health care professionals and also made available to parents/carers through the personal electronic child health record (known as the e-red book).

This will help ensure that every child receives the health and care support that they need as key clinical information will be available online where and when it is needed.

Mental health discharge summary standard

People with mental health problems need good, joined-up physical and mental health care, both in hospital and the community. This depends on GPs, community and acute mental health care teams and social care professionals all having access to timely information about a person's care and treatment.

The PRSB has developed the mental health discharge summary standard to ensure that relevant information is shared, so professionals can provide continuity of care when an adult is discharged from mental health services. It includes information on patient history and social context, medications, the details of their hospital admission, as well as current and previous diagnoses.

Crisis care summary standard

Helping patients and their families cope during a terminal illness is fundamental to good health care and that depends on professionals and the people in their care having access to the right information at the right time to support them.

The PRSB has published the crisis care standard to support better coordination of treatment in primary,

acute and community care, as well as hospices, care homes, and social services. The standard will also help patients to avoid unnecessary admissions and procedures.

Outpatient letter standards

Due to the rise in the number of specialist services delivered out of hospitals, well-structured outpatient letters have become increasingly important to provide good care.

Outpatient letters are the main method of contact and communication between hospital staff and GPs, and are often the sole record of the consultation held by the outpatient department and hospital.

The PRSB has published a new standard for outpatient letters, designed to improve and standardise the content of outpatient letters so that professionals, patients and carers receive consistent, reliable, high-quality information. between clinicians and patients.

Information sharing with care homes

The PRSB is supporting NHS Digital's Social Care Programme (SCP), which aims to support the health and social care sectors to simplify and standardise the information it uses, and support the secure, effective and efficient flow of this information between settings.

Standards into practice

Developing standards for care records is essential but ensuring they are implemented in health and care practice is equally important.

The PRSB sees that a vital part of its role is to mobilise the system and frontline providers to deliver this culture change so that standards are the norm in future. We have produced a series of toolkits and messages, which are published on our website under engaging clinical and professional leaders.

What are people saying about us?

Jonathan Lloyd Jones

“I am the branch manager at a pharmacy in Wales and we have started using the e-discharge summaries sent from hospitals to help their patients better understand their medications.



“Often patients are very vulnerable and are taking medications we need to prepare in advance. We have had positive feedback from patients, who like that someone calls them after discharge and explains the processes for their medication.”

Tony Prosser

“My wife Tricia and I are parents to a son with profound and multiple learning disabilities. Information sharing between different services can be a challenge and we would love to see the PRSB standards put into practice across all of health and social care. It will make the jobs of professionals easier and also make care safer and more effective for my son.”



Iza Gill

“My husband is in the army and we frequently move, which can make continuity of care more difficult for our son, who has additional needs due to his autism. Standards would mean that information could be shared any time or place and that my son would get safe and effective care when we move, without having to repeat his needs to different services.”



Get involved

We welcome the involvement of all professionals, patients and citizens in the continued development of standards. If you're interested in getting involved, please contact info@theprsb.org.

Up to date information on our latest standards and projects can be found at www.theprsb.org.

PRSB Member Organisations as of 01/09/2017

National Voices
Care Provider Alliance
Allied Health Professions Federation
Association of Directors of Adult Social Services
Association of Directors of Children's Services
British Computer Society
British Psychological Society
Institute of Health Records and Information
Management
Public Health England
Resuscitation Council (UK)
Academy of Medical Royal Colleges
Royal College of Anaesthetists
Royal College of Emergency Medicine
Royal College of General Practitioners
Royal College of Midwives
Royal College of Nursing
Royal College of Obstetricians & Gynaecologists
Royal College of Occupational Therapists
Royal College of Paediatrics and Child Health
Royal College of Pathologists
Royal College of Physicians
Royal College of Psychiatrists
Royal College of Radiologists
Royal College of Speech and Language Therapists
Royal College of Surgeons of England
Royal Pharmaceutical Society
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